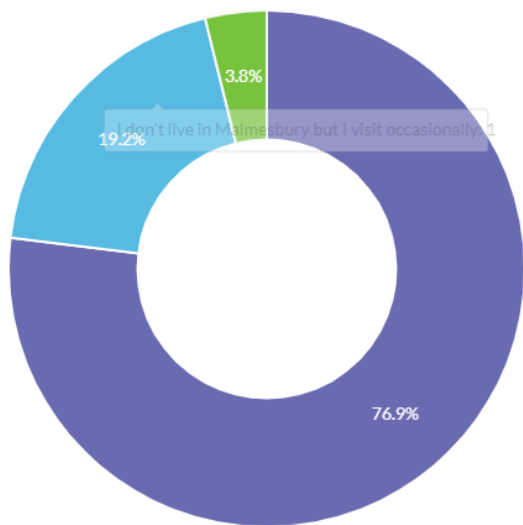


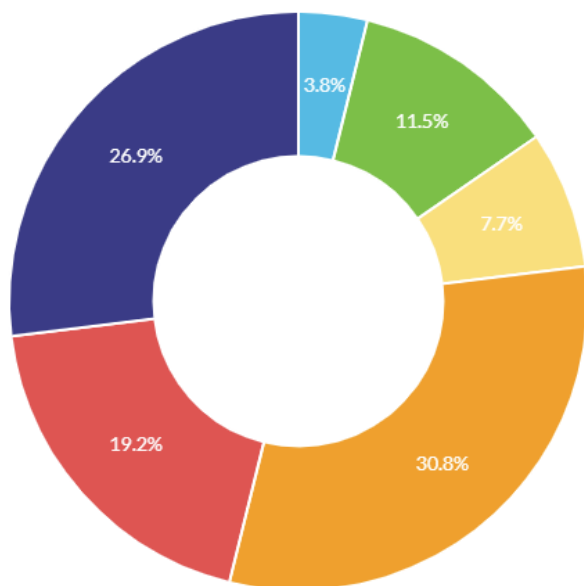
Accessibility Survey results

Q1 Do you live in Malmesbury?
Multiple Choice



Choice	Total
Resident in Malmesbury	20
I don't live in Malmesbury but I visit reguarly	5
I don't live in Malmesbury but I visit occasionally	1

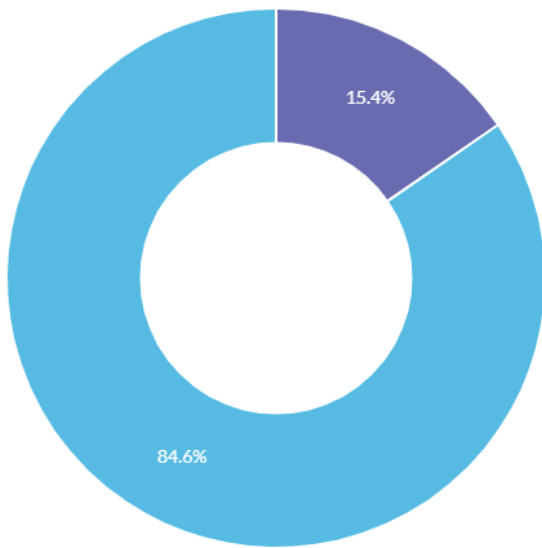
Please tell us your age:-
Multiple Choice



Choice	Total
Under 18	0
18 - 24	1
25 - 34	3
35 - 44	2
45 - 54	8
55 - 64	5
65+	7

Q3

Please tell us your gender:
Multiple Choice

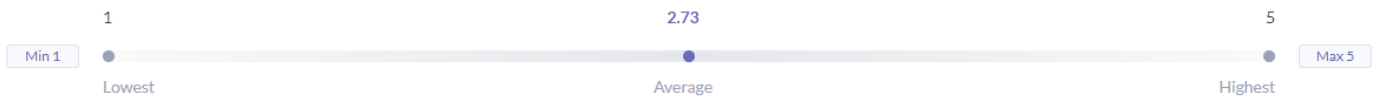


Choice	Total
Male	4
Female	22
Prefer not to say	0

Q4

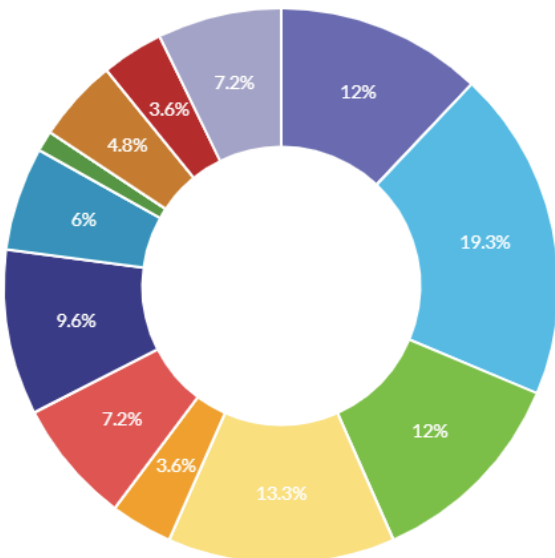
On a scale of 1 to 5, how accessible do you think Malmesbury is as a town for residents and visitors with additional needs (1 being not accessible at all and 5 being very accessible?)

Scale



Q5

Please tell us what makes places or services difficult to access:-
Multiple Choice



Choice	Total
Lack of blue badge parking spaces	10
Stepped entrance (no ramps)	16
Internal steps	10
Width of doorways	11
Lack of internal lifts	3
Cluttered shop displays	6
Lack of toilet facilities for people with disabilities	8
Poor signage (difficult to see or understand)	5
Poor staff attitude (e.g. do not understand my needs)	1
Lack of induction loop or other aid to communication	0
Staff not trained in British Sign Language	4

● Information not in suitable print style (e.g. too small) 3

● Other, please specify below 6

Other, please specify below: **Blocking of dropped kerbs bt Abbey News and on Market Days, obstructions on pavements, not enough dropped kerbs in High Street.**

Other, please specify below: **Cars double parked in town**

Other, please specify below: **width of pavements - it was much better when high street parking was eliminated in covid.**

Other, please specify below: **Uneven paving,**

Other, please specify below: **Only 1 disabled toilet, only 4disabled parking space . You removed the one in the Market Cross!**

Other, please specify below: **Steps up from Long Stay Car Park very difficult**

Q6 Focusing on dropped kerbs, where do you feel dropped kerbs need to installed, improved, made safer and/or kept clear of parked cars? Please answer below.

Essay

Date	Answers
Sep 29	Some areas of high street blocked.
Sep 12	By Abbey News, especially on Market days, more along the high street in Malmesbury.
Sep 4	Town Center
Sep 4	Centre of town should be pedestrianized
Sep 4	High street, common Road Foxley road.
Sep 4	Wider kerbs and wider pavements at crossing points on high street, library, shops along market cross.
Sep 4	The zebra crossing is in a poor location, needs to be moved to opposite bookshop.
Sep 4	There needs to be a proper crossing on the road between the sports shop and the chinese takeaway to get to the other section of the high street.
Sep 4	Near The Gant (Griffin Alley)
Sep 4	hudson road is? designated as a route from Burnham Lodge to the town Where do they go at the west street end , down Katifer lane which has no pavement
Sep 4	Coming out of The Gant.
Sep 3	High street on double yellows
Sep 3	In main town carpark. The one way system doesn't work and needs to be monitored. Dropped kerbs need to be in place outside the town hall. Lorry's should be banned from parking here as difficult to see around

Sep 3	Top of the town
Sep 3	Anywhere where people are most likely to cross the road
Sep 3	Outside of the Abbey especially
Aug 28	near my house

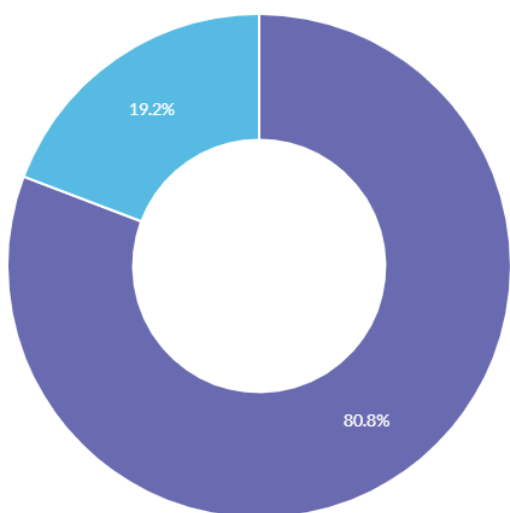
Q7 Focusing on pavements, are there locations where the pavement is in poor repair and causing accessibility problems? Please inform us of the location and problems encountered?
Essay

Date	Answers
Sep 29	Poor paving slabs along high street and abbey row.
Sep 12	Out side of CoOp in High Street, and Griffith Alley gets slippery and slimey when wet weather.
Sep 4	All along the high street
Sep 4	The road and pavements are poor all around malmesbury
Sep 4	Bristol st/Triangle/Abbey row
Sep 4	Common road, overgrown hedges Foxley Road nettles. Awful when my dd was in a wheelchair for over a year.
Sep 4	No
Sep 4	Pavements are too narrow mostly
Sep 4	Abbey Row both sides Whole High Street, St Dennis Rd Oxford street
Sep 4	the channels in the pavements from down pipes cause problems to wheelchairs, buggys etc. the pavement salong abbey row is not wide enough for wheelchairs meeting pedestrians
Sep 4	A lot of the Charity shops have steps up or down. The shops are also difficult & cluttered to get round in a mobility scooter!
Sep 3	High St
Sep 3	Overgrown hedges/ conifers Webb's Way, Reeds Farm Road, Abbey Row, Bremilham Road
Sep 3	Nearly all the roads around the town
Sep 3	Pavement Along by the abbey grounds the pavement is on a slope and during winter the leaves cause it to be very slippery the occasional loose slabs as your facing down the town on the left hand side
Sep 3	High Street
Sep 3	The link between Avenue De Gien and Bloor Homes needs to be improved (currently paving slabs with steps)
Sep 3	Mostly outside of town on the routes to town from the housing estates Very poor and very overgrown with weeds
Aug 28	very uneven pavements, next door neighbour

Q8 Any other issues on accessibility you would like to bring to our attention?
 Essay

Date	Answers
Sep 12	Cars parked on road next to hedge opposite Burnham Court building, narrows Road causes dangerous traffic, Larry's to go up and damage pavements. Cars and vans park opposite entrance to Burnham Court, make it hard to drive in and out safely and tight for Ambulances turning into and out of Burnham Court.
Sep 4	Should be zebra crossing top of Betty G steps
Sep 4	Educate people on dropped curbs and hedgerows.
Sep 4	There are a number of shops that pushchairs, wheelchairs, people with sticks and visually impaired people just can't access in town.
Sep 4	No
Sep 4	It is very difficult to judge when/where to walk around the market cross. It shouldn't really be treated as a place for cars unless for the businesses there.
Sep 4	Kids riding cycles on pavements are very frightening.
Sep 3	Roads, poor. General maintenance
Sep 3	The carpark in town centre is extremely dangerous
Sep 3	Parking on double yellow lines outside Boots chemist and just below causing buses and larger vehicles unable to swing round coming out of the car park
Sep 3	When events are held in Malmesbury there are no disabled drop off points close to the centre which makes attending very difficult for people in wheelchairs or disabilities
Aug 28	very uneven around the Market Cross area

Q9 Would you like to be involved in making any of these actions happen? The Town Council may wish to bring about an accessibility working group or develop a trail map of the Town.
 Multiple Choice



Choice	Total
No	21
Yes (please tell us your name and email address or telephone number below (this will only be used for this purpose and not shared outside of Malmesbury Town Council))	5